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**From:** [REDACTED]  
**Sent:** Sunday, January 06, 2008 4:39 PM  
**To:** Mayes-WebEmail  
**Subject:** APS Rate Increase

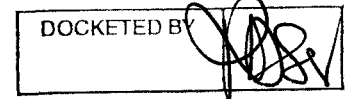
AZ CORP COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission

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JAN 11 2008

Dear Commissioner Mayes:



We urge you to deny the latest APS rate increase request.

After receiving two rate increases, totaling 15%, in the past two years, APS is back at the table with its hand out again. How much do the APS rate payers have to be burdened with, due to the incompetence and mis-management by those in charge of managing this major public utility.

Where is the motivation for APS management to improve efficiency in its operations and cut unnecessary spending, if they can keep coming back to the Corporation Commission for ever higher rates? APS spends significant amounts of money on programs that are funded by rate payers, but which seem to have little or no real benefit to its paying customers.

It is time for this regulated corporation to be held accountable for the efficiency and effectiveness of its strategy and management and not to always expect a rate payer bail-out.

Thank you for your service and for your consideration in this most important matter.

James & Nancy Lange  
Prescott, AZ [REDACTED]